

RWHAP Compass Dashboard: Frequently Asked Questions

The Ryan White HIV/AIDS Program (RWHAP) Compass Dashboard, released in July 2026, is available at <https://data.hrsa.gov/topics/hiv-aids/rwhap-compass-dashboard>. This Frequently Asked Questions resource will be updated periodically.

General Questions

Q1. How many years of data are in the Dashboard? When will new data be added?

A1. The Dashboard includes data from the most recent five-year period available at the time of Dashboard release. For the July 2026 release, this includes 2020–2024 for the [RWHAP Services Report \(RSR\)](#) and 2019–2023 for the [AIDS Drug Assistance Program \(ADAP\) Data Report \(ADR\)](#). The Dashboard will be updated annually as new data are released.

Q2. Is there a way to download the data from the Dashboard?

A2. The ability to download specific images, PDFs, and data is currently not available. Users can capture screenshots of visualizations for use in documents and presentations and can refer to data available in the RWHAP Annual Data Report and ADAP Annual Data Report (<https://ryanwhite.hrsa.gov/data/reports>).

Data Questions

Q3. Does the Dashboard break down data by funding source (that is, by RWHAP Part)?

A3. Similar to the RWHAP Annual Data Report, the data in the Dashboard are not Part-specific; all clients served by RWHAP in the defined jurisdiction are included. Selecting a state or metropolitan area will show data for all clients served in that geographic region, regardless of the funding source. For example, selecting the state of Washington would show information for all clients served by providers located in the state of Washington across Part A, Part B, Part C, and Part D funding sources. The data in each jurisdiction are based on the provider location, rather than the client location.

Q4. I see that provider-level and recipient-level data are included in the Dashboard. Is this the first time these have been made available?

A4. Provider-level and recipient-level data were previously available in the RWHAP Limited Access Dashboard for project officers and recipients. Starting with the July 2026 Dashboard release, the Health Resources and Services Administration (HRSA) has made this information publicly available. This was in response to user requests to make comparisons between providers with similar client characteristics. It promotes HRSA's goals of making the Dashboard actionable and insightful.

Q5. Why do some Dashboard pages refer to RWHAP *clients* and other pages refer to RWHAP *patients*?

A5. A client is defined as a person who received any type of eligible service supported by grants funded under the RWHAP (including non-medical and support services). A patient is defined as a person who received outpatient ambulatory health services (OAHS) (i.e., an HIV care medical visit) from the RWHAP. The Client Characteristics and Services Used pages include all clients. The data presented on the Treatment Outcomes page are limited to patients who received one or more OAHS.

Q6. How will HRSA use the Dashboard information—as a guide for integrated planning review or as a compliance or performance measure for the jurisdiction as a whole?

A6. This Dashboard supports the important work of RWHAP recipients, subrecipients, HRSA staff, and the clients served. The Dashboard is not a formal monitoring tool; it provides information to guide discussions, planning, and resource allocation within communities and between Project Officers and recipients.

Q7. How do I find definitions for terms used in the Dashboard?

A7. Definitions for key terms are in the glossary at the end of the RWHAP Compass Dashboard User Guide.

Q8. Are there plans to add other HRSA-identified performance measures to the Dashboard (such as annual syphilis testing, gonorrhea/chlamydia testing, or annual TB screening/testing)?

A8. Those data are not available in the RSR or ADR; therefore, we do not have plans to add those measures to the Dashboard.

Q9. I have questions about how the data in the Dashboard compare to our internal data.

A9. If you have questions about your data, please contact our Program Support email box at RWHAPCompass@mathematica.org with a detailed description of your data questions. We will respond by email, set up a meeting to review the data, and escalate the issue if necessary.

Q10. How does the Dashboard ensure that client privacy is protected?

A10. To protect the confidentiality of clients, values based on one through four (1-4) clients or patients are suppressed. In maps and bar charts, these values are indicated by 0*. In tables, these values appear as 0 with the note “Data suppressed” in the Comment column. In line graphs, these data are not displayed.

Standardized Viral Suppression Performance Ratings Questions

Q11. How are the standardized viral suppression performance ratings calculated?

A11. Please see the Standardized Viral Suppression Performance Fact Sheet, which is available on the Dashboard. If you have additional questions, please reach out to us via the Dashboard mailbox at RWHAPCompass@mathematica.org.

Q12. What does it mean to have “Not rated” for the viral suppression performance rating?

A12. RWHAP-funded organizations with fewer than 50 patients (over the most recent five years as shown in the Dashboard) are placed in a “Not rated” category because there are not enough data to reliably assess their performance.

Q13. Will the viral suppression performance ratings affect my funding?

A13. No. The funding formulas for Parts A and B are outlined in the statute: <https://hab.hrsa.gov/about-ryan-white-hiv-aids-program/ryan-white-hiv-aids-program-legislation>.

For More Information

Q14. What resources are available if I want to learn more about how to use the Dashboard to guide priority setting and resource planning for my program?

A14. Small-group trainings will be held in fall 2026 to help users understand how to use the Dashboard, including how to use it for priority setting and resource planning. Materials from these trainings will be posted. To learn more about the trainings, contact the Dashboard mailbox at RWHAPCompass@mathematica.org.

Q15. Where can I send additional questions?

A15. For further assistance, contact the RWHAP Compass Dashboard mailbox at RWHAPCompass@mathematica.org.